

### Schedule 1

\*\*CDSS Reports Support Phase II: additional funding included in Change Notice 23 - Attachment 6 - CDSS Report Support Phase II

SSS Report Support Page 11

Change Notice 25:	\$	-	\$	-	\$	130,730,525	\$	151,109,357	\$	28,450,587	\$	105,110,843	\$	66,103,081	\$	481,504,393	\$	481,504,393	\$	-		
Var:	\$	-	\$	-	\$	61,469	\$	5,989,438	\$	4,170,122	\$	13,974,221	\$	46,312,826	\$	-	\$	70,508,077	\$	-	\$	70,508,077

Assumptions
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Transition services to a new vendor would be included as a separate change order if

necessary
The operation coordination with multi-window will be included as part of the Transition services

option to be included as a separate change order if necessary
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For the term of the Agreement, Confidential Intellectual Property (know-how and materials) are furnished to access masked CalSARWS System Program Data in both production and non-production

Program Data is defined as Data that has been scrubbed of PII and/or OII. Prior to granting

access to offshore personnel, the system controls will be reviewed and mutually agreed-to by both

January 2023 to October 2023 Accenture will provide additional M&E capacity of 2,000 hours per
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month at no additional charge. This assumes we can make the blended project offshore component 40% by July 1, 2022.

November 2023 to July 2025 Accenture will provide additional M&E capacity of 3,000 hours per month, which will be used to support the M&E activities of the project.

component 40% by July 1, 2022.

## Schedule 2

Application Maintenance Services	SFY 2021/22				SFY 2022/23				SFY 2023/24				SFY 2023/24				SFY 2024/25				SFY 2025/26				Total Hours	Total Charges - Amendment 31	Total Charges - Change Notice 25	Change Notice 24	Increase/ (Decrease)	
	8 Months				12 Months				5 Months				7 Months - Extension				12 Months - Extension				2 Months - Extension									
	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges	Estimated FTEs	Hourly Rate	Hours	Extended Charges						
Application Maintenance - Base	89.73		112,631.20	\$ 17,826,140	101.63		213,878.00	\$ 32,900,851	101.63		86,907.00	\$ 11,838,991	107.59		138,383.00	\$ 18,578,207	107.59		237,228.00	\$ 31,848,356			39,538.00	\$ 5,308,059	828,565.20	\$ 118,000,604	\$ 103,871,999	\$ 100,654,687	\$ 14,128,605	
Application Maintenance - CalSAWS	89.73	\$ 158.27	120,600.00	\$ 19,087,362	89.73	\$ 158.27	180,900.00	\$ 28,631,043	89.73	\$ 158.27	75,375.00	\$ 11,929,601	89.73	\$ 158.27	105,525.00	\$ 16,701,442	89.73	\$ 158.27	180,900.00	\$ 28,631,043	89.73	\$ 158.27	30,150.00	\$ 4,771,840.50	693,450.00	\$ 109,752,332	\$ 102,594,571	\$ 102,594,571	\$ 7,157,761	
Change Notice No. 12 - Shift from Exhibit X CalSAWS M&E to LRS M&E (SFY 2021/22)		\$ 158.27	(12,256.80)	\$ (1,939,884)																				(12,256.80)	\$ (1,939,884)	\$ (1,939,884)	\$ (1,939,884)	\$ -		
Amendment No. 29 - Application Maintenance Calendar Yr 2023					11.90	\$ -	12,000.00	\$ -	11.90	\$ -	8,000.00	\$ -												20,000.00	\$ -	\$ -	\$ -	\$ -		
Amendment No. 30 - Application Maintenance Calendar Yr 2024-2025													17.86	\$ -	21,000.00	\$ -	17.86	\$ -	33,000.00	\$ -				\$ 54,000.00	\$ -	\$ -	\$ -	\$ -		
Change Notice No. 24 - SFY Shift from Exhibit X CalSAWS M&E (SFY 2022/23 to 2021/22)		\$ 158.27	4,288.00	\$ 678,862		\$ 158.27	(4,288.00)	\$ (678,862)																0.00	\$ -	\$ -	\$ -	\$ -		
Change Notice No. 25 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)					\$ 158.27		20,328.00	\$ 3,217,313																20,328.00	\$ 3,217,313	\$ 3,217,313	\$ 3,217,313	\$ -		
Amendment No. 31 - Application Maintenance Calendar Shift from SFY 22/23 to SFY 23/24 and 3-month extension to Apr 2025					\$ -		(6,000.00)	\$ -	\$ -		6,000.00	\$ -			0.00								6,000.00	9,000.00	\$ -	\$ -	\$ -	\$ -		
Amendment No. 31 - SFY Shift from Exhibit X CalSAWS M&E (SFY 2022/23 to 2023/24)		\$ 158.27	10,938.00	\$ 1,731,157				\$ 1,731,157	\$ 158.27		(10,938.00)	\$ (1,731,157)												0.00	\$ -	\$ -	\$ -	\$ -		
Amendment No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2023/24, SFY 2024/25)					\$ 158.27		8,470.00	\$ 1,340,547		\$ 158.27		11,858.00	\$ 1,876,766		\$ 158.27		20,328.00	\$ 3,217,313		\$ 158.27		3,388.00	\$ 536,218.76	94,044.00	\$ 6,970,844			\$ 6,970,844		
Application Maintenance - CalHEERS (3,351 Monthly Hours)	20.00		26,888.00	\$ 4,255,564	20.00		20,004.00	\$ 3,166,033	20.00		8,335.00	\$ 1,319,180	20.00		11,669.00	\$ 1,846,853	20.00		20,004.00	\$ 3,166,033	20.00			3,334.00	\$ 527,672	90,234.00	\$ 14,281,335	\$ 19,656,343	\$ 22,873,655	\$ (5,375,007)
Change Notice No. 25 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2022/23)	20.00	\$ 158.27	26,888.00	\$ 4,255,564	Application Maintenance	\$ 158.27	40,332.00	\$ 6,383,346	20.00	\$ 158.27	23,527.00	\$ 3,683,346	20.00	\$ 158.27	23,527.00	\$ 3,683,346	20.00	\$ 158.27	40,332.00	\$ 6,383,346	20.00	\$ 158.27	6,722	\$ 1,063,891	154,606.00	\$ 24,469,492	\$ 22,873,655	\$ 22,873,655	\$ 1,595,836	
Amendment No. 31 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2023/24, SFY 2024/25)					\$ 158.27		(20,328.00)	\$ (3,217,313)																(20,328.00)	\$ (3,217,313)	\$ (3,217,313)	\$ (3,217,313)	\$ -		
Change Notice No. 25 - SFY Shift from Application Maintenance - CalHEERS to Application Maintenance - M&E (SFY 2023/24, SFY 2024/25)					\$ 158.27		(8,470.00)	\$ (1,340,547)		\$ 158.27		(11,858.00)	\$ (1,876,766)		\$ 158.27		(20,328.00)	\$ (3,217,313)		\$ 158.27		(3,388.00)	\$ (536,219)	(44,044.00)	\$ (6,970,844)			\$ (6,970,844)		
Total CalSAWS Application Maintenance Services Charges	109.73		139,519.20	\$ 22,081,703	121.63		233,882.00	\$ 36,066,884	121.63		95,242.00	\$ 12,858,171	127.59		150,052.00	\$ 20,425,060	127.59		257,222.00	\$ 35,014,389			42,872.00	\$ 5,835,731	918,799.20	\$ 132,281,939	\$ 123,528,342	\$ 123,528,342	\$ 8,753,597	
Change Notice 25: Var:	109.73 0.00		139,519.20 0.00	\$ 22,081,703 -	121.63 0.00		228,944.00 4,938.00	\$ 34,335,727 1,731,157	121.63 0.00		100,180.00 (4,938.00)	\$ 14,589,329 (1,731,157)	127.59 0.00		150,052.00 0.00	\$ 20,425,060 -	127.59 0.00		235,796.00 21,436.00	\$ 32,096,523 2,917,866	\$ -		0.00 42,872.00	\$ - 5,835,731	854,491.20 64,308.00	\$ 123,528,342 8,753,597	123,528,341.9 0			
Assumptions											2800				3,000									3,000						

	Hourly bill rate assumes that approximately 40% of all addressable hours will be worked at an Accenture Global Delivery Network (GDN) center.
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2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process
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Schedule 3a  
CalSRRS Maintenance and Operations - Technical Infrastructure Services Changes

General Information		Q1 2023			Q2 2023			Q3 2023			Q4 2023			Q1 2024			Q2 2024			Q3 2024			Q4 2024			Q1 2025			Q2 2025			Q3 2025			Q4 2025			Q1 2026			Q2 2026			Q3 2026			Q4 2026			Q1 2027			Q2 2027			Q3 2027			Q4 2027			Q1 2028			Q2 2028			Q3 2028			Q4 2028			Q1 2029			Q2 2029			Q3 2029			Q4 2029			Q1 2030			Q2 2030			Q3 2030			Q4 2030			Q1 2031			Q2 2031			Q3 2031			Q4 2031			Q1 2032			Q2 2032			Q3 2032			Q4 2032			Q1 2033			Q2 2033			Q3 2033			Q4 2033			Q1 2034			Q2 2034			Q3 2034			Q4 2034			Q1 2035			Q2 2035			Q3 2035			Q4 2035			Q1 2036			Q2 2036			Q3 2036			Q4 2036			Q1 2037			Q2 2037			Q3 2037			Q4 2037			Q1 2038			Q2 2038			Q3 2038			Q4 2038			Q1 2039			Q2 2039			Q3 2039			Q4 2039			Q1 2040			Q2 2040			Q3 2040			Q4 2040			Q1 2041			Q2 2041			Q3 2041			Q4 2041			Q1 2042			Q2 2042			Q3 2042			Q4 2042			Q1 2043			Q2 2043			Q3 2043			Q4 2043			Q1 2044			Q2 2044			Q3 2044			Q4 2044			Q1 2045			Q2 2045			Q3 2045			Q4 2045			Q1 2046			Q2 2046			Q3 2046			Q4 2046			Q1 2047			Q2 2047			Q3 2047			Q4 2047			Q1 2048			Q2 2048			Q3 2048			Q4 2048			Q1 2049			Q2 2049			Q3 2049			Q4 2049			Q1 2050			Q2 2050			Q3 2050			Q4 2050			Q1 2051			Q2 2051			Q3 2051			Q4 2051			Q1 2052			Q2 2052			Q3 2052			Q4 2052			Q1 2053			Q2 2053			Q3 2053			Q4 2053			Q1 2054			Q2 2054			Q3 2054			Q4 2054			Q1 2055			Q2 2055			Q3 2055			Q4 2055			Q1 2056			Q2 2056			Q3 2056			Q4 2056			Q1 2057			Q2 2057			Q3 2057			Q4 2057			Q1 2058			Q2 2058			Q3 2058			Q4 2058			Q1 2059			Q2 2059			Q3 2059			Q4 2059			Q1 2060			Q2 2060			Q3 2060			Q4 2060			Q1 2061			Q2 2061			Q3 2061			Q4 2061			Q1 2062			Q2 2062			Q3 2062			Q4 2062			Q1 2063			Q2 2063			Q3 2063			Q4 2063			Q1 2064			Q2 2064			Q3 2064			Q4 2064			Q1 2065			Q2 2065			Q3 2065			Q4 2065			Q1 2066			Q2 2066			Q3 2066			Q4 2066			Q1 2067			Q2 2067			Q3 2067			Q4 2067			Q1 2068			Q2 2068			Q3 2068			Q4 2068			Q1 2069			Q2 2069			Q3 2069			Q4 2069			Q1 2070			Q2 2070			Q3 2070			Q4 2070			Q1 2071			Q2 2071			Q3 2071			Q4 2071			Q1 2072			Q2 2072			Q3 2072			Q4 2072			Q1 2073			Q2 2073			Q3 2073			Q4 2073			Q1 2074			Q2 2074			Q3 2074			Q4 2074			Q1 2075			Q2 2075			Q3 2075			Q4 2075			Q1 2076			Q2 2076			Q3 2076			Q4 2076			Q1 2077			Q2 2077			Q3 2077			Q4 2077			Q1 2078			Q2 2078			Q3 2078			Q4 2078			Q1 2079			Q2 2079			Q3 2079			Q4 2079			Q1 2080			Q2 2080			Q3 2080			Q4 2080			Q1 2081			Q2 2081			Q3 2081			Q4 2081			Q1 2082			Q2 2082			Q3 2082			Q4 2082			Q1 2083			Q2 2083			Q3 2083			Q4 2083			Q1 2084			Q2 2084			Q3 2084			Q4 2084			Q1 2085			Q2 2085			Q3 2085			Q4 2085			Q1 2086			Q2 2086			Q3 2086			Q4 2086			Q1 2087			Q2 2087			Q3 2087			Q4 2087			Q1 2088			Q2 2088			Q3 2088			Q4 2088			Q1 2089			Q2 2089			Q3 2089			Q4 2089			Q1 2090			Q2 2090			Q3 2090			Q4 2090			Q1 2091			Q2 2091			Q3 2091			Q4 2091			Q1 2092			Q2 2092			Q3 2092			Q4 2092			Q1 2093			Q2 2093			Q3 2093			Q4 2093			Q1 2094			Q2 2094			Q3 2094			Q4 2094			Q1 2095			Q2 2095			Q3 2095			Q4 2095			Q1 2096			Q2 2096			Q3 2096			Q4 2096			Q1 2097			Q2 2097			Q3 2097			Q4 2097			Q1 2098			Q2 2098			Q3 2098			Q4 2098			Q1 2099			Q2 2099			Q3 2099			Q4 2099			Q1 2100			Q2 2100			Q3 2100			Q4 2100		
		Product Line	Category	Sub-Category	Item	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity	Total Price	Unit Price	Quantity																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																							

Contracted Activities/Activities		2015-2016		2016-2017		2017-2018		2018-2019		2019-2020		2020-2021		2021-2022		2022-2023		2023-2024		2024-2025		2025-2026		2026-2027		2027-2028		2028-2029		2029-2030		2030-2031		2031-2032		2032-2033		2033-2034		2034-2035		2035-2036		2036-2037		2037-2038		2038-2039		2039-2040		2040-2041		2041-2042		2042-2043		2043-2044		2044-2045		2045-2046		2046-2047		2047-2048		2048-2049		2049-2050		2050-2051		2051-2052		2052-2053		2053-2054		2054-2055		2055-2056		2056-2057		2057-2058		2058-2059		2059-2060		2060-2061		2061-2062		2062-2063		2063-2064		2064-2065		2065-2066		2066-2067		2067-2068		2068-2069		2069-2070		2070-2071		2071-2072		2072-2073		2073-2074		2074-2075		2075-2076		2076-2077		2077-2078		2078-2079		2079-2080		2080-2081		2081-2082		2082-2083		2083-2084		2084-2085		2085-2086		2086-2087		2087-2088		2088-2089		2089-2090		2090-2091		2091-2092		2092-2093		2093-2094		2094-2095		2095-2096		2096-2097		2097-2098		2098-2099		2099-2100		2100-2101		2101-2102		2102-2103		2103-2104		2104-2105		2105-2106		2106-2107		2107-2108		2108-2109		2109-2110		2110-2111		2111-2112		2112-2113		2113-2114		2114-2115		2115-2116		2116-2117		2117-2118		2118-2119		2119-2120		2120-2121		2121-2122		2122-2123		2123-2124		2124-2125		2125-2126		2126-2127		2127-2128		2128-2129		2129-2130		2130-2131		2131-2132		2132-2133		2133-2134		2134-2135		2135-2136		2136-2137		2137-2138		2138-2139		2139-2140		2140-2141		2141-2142		2142-2143		2143-2144		2144-2145		2145-2146		2146-2147		2147-2148		2148-2149		2149-2150		2150-2151		2151-2152		2152-2153		2153-2154		2154-2155		2155-2156		2156-2157		2157-2158		2158-2159		2159-2160		2160-2161		2161-2162		2162-2163		2163-2164		2164-2165		2165-2166		2166-2167		2167-2168		2168-2169		2169-2170		2170-2171		2171-2172		2172-2173		2173-2174		2174-2175		2175-2176		2176-2177		2177-2178		2178-2179		2179-2180		2180-2181		2181-2182		2182-2183		2183-2184		2184-2185		2185-2186		2186-2187		2187-2188		2188-2189		2189-2190		2190-2191		2191-2192		2192-2193		2193-2194		2194-2195		2195-2196		2196-2197		2197-2198		2198-2199		2199-2200		2200-2201		2201-2202		2202-2203		2203-2204		2204-2205		2205-2206		2206-2207		2207-2208		2208-2209		2209-2210		2210-2211		2211-2212		2212-2213		2213-2214		2214-2215		2215-2216		2216-2217		2217-2218		2218-2219		2219-2220		2220-2221		2221-2222		2222-2223		2223-2224		2224-2225		2225-2226		2226-2227		2227-2228		2228-2229		2229-2230		2230-2231		2231-2232		2232-2233		2233-2234		2234-2235		2235-2236		2236-2237		2237-2238		2238-2239		2239-2240		2240-2241	
Contracted Activities/Activities	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	2029-2030	2030-2031	2031-2032	2032-2033	2033-2034	2034-2035	2035-2036	2036-2037	2037-2038	2038-2039	2039-2040	2040-2041	2041-2042	2042-2043	2043-2044	2044-2045	2045-2046	2046-2047	2047-2048	2048-2049	2049-2050	2050-2051	2051-2052	2052-2053	2053-2054	2054-2055	2055-2056	2056-2057	2057-2058	2058-2059	2059-2060	2060-2061	2061-2062	2062-2063	2063-2064	2064-2065	2065-2066	2066-2067	2067-2068	2068-2069	2069-2070	2070-2071	2071-2072	2072-2073	2073-2074	2074-2075	2075-2076	2076-2077	2077-2078	2078-2079	2079-2080	2080-2081	2081-2082	2082-2083	2083-2084	2084-2085	2085-2086	2086-2087	2087-2088	2088-2089	2089-2090	2090-2091	2091-2092	2092-2093	2093-2094	2094-2095	2095-2096	2096-2097	2097-2098	2098-2099	2099-2100	2100-2101	2101-2102	2102-2103	2103-2104	2104-2105	2105-2106	2106-2107	2107-2108	2108-2109	2109-2110	2110-2111	2111-2112	2112-2113	2113-2114	2114-2115	2115-2116	2116-2117	2117-2118	2118-2119	2119-2120	2120-2121	2121-2122	2122-2123	2123-2124	2124-2125	2125-2126	2126-2127	2127-2128	2128-2129	2129-2130	2130-2131	2131-2132	2132-2133	2133-2134	2134-2135	2135-2136	2136-2137	2137-2138	2138-2139	2139-2140	2140-2141	2141-2142	2142-2143	2143-2144	2144-2145	2145-2146	2146-2147	2147-2148	2148-2149	2149-2150	2150-2151	2151-2152	2152-2153	2153-2154	2154-2155	2155-2156	2156-2157	2157-2158	2158-2159	2159-2160	2160-2161	2161-2162	2162-2163	2163-2164	2164-2165	2165-2166	2166-2167	2167-2168	2168-2169	2169-2170	2170-2171	2171-2172	2172-2173	2173-2174	2174-2175	2175-2176	2176-2177	2177-2178	2178-2179	2179-2180	2180-2181	2181-2182	2182-2183	2183-2184	2184-2185	2185-2186	2186-2187	2187-2188	2188-2189	2189-2190	2190-2191	2191-2192	2192-2193	2193-2194	2194-2195	2195-2196	2196-2197	2197-2198	2198-2199	2199-2200	2200-2201	2201-2202	2202-2203	2203-2204	2204-2205	2205-2206	2206-2207	2207-2208	2208-2209	2209-2210	2210-2211	2211-2212	2212-2213	2213-2214	2214-2215	2215-2216	2216-2217	2217-2218	2218-2219	2219-2220	2220-2221	2221-2222	2222-2223	2223-2224	2224-2225	2225-2226	2226-2227	2227-2228	2228-2229	2229-2230	2230-2231	2231-2232	2232-2233	2233-2234	2234-2235	2235-2236	2236-2237	2237-2238	2238-2239	2239-2240																																																																																																																																																																																																																																				
Contracted Activities/Activities	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	2029-2030	2030-2031	2031-2032	2032-2033	2033-2034	2034-2035	2035-2036	2036-2037	2037-2038	2038-2039	2039-2040	2040-2041	2041-2042	2042-2043	2043-2044	2044-2045	2045-2046	2046-2047	2047-2048	2048-2049	2049-2050	2050-2051	2051-2052	2052-2053	2053-2054	2054-2055	2055-2056	2056-2057	2057-2058	2058-2059	2059-2060	2060-2061	2061-2062	2062-2063	2063-2064	2064-2065	2065-2066	2066-2067	2067-2068	2068-2069	2069-2070	2070-2071	2071-2072	2072-2073	2073-2074	2074-2075	2075-2076	2076-2077	2077-2078	2078-2079	2079-2080	2080-2081	2081-2082	2082-2083	2083-2084	2084-2085	2085-2086	2086-2087	2087-2088	2088-2089	2089-2090	2090-2091	2091-2092	2092-2093	2093-2094	2094-2095	2095-2096	2096-2097	2097-2098	2098-2099	2099-2100	2100-2101	2101-2102	2102-2103	2103-2104	2104-2105	2105-2106	2106-2107	2107-2108	2108-2109	2109-2110	2110-2111	2111-2112	2112-2113	2113-2114	2114-2115	2115-2116	2116-2117	2117-2118	2118-2119	2119-2120	2120-2121	2121-2122	2122-2123	2123-2124	2124-2125	2125-2126	2126-2127	2127-2128	2128-2129	2129-2130	2130-2131	2131-2132	2132-2133	2133-2134	2134-2135	2135-2136	2136-2137	2137-2138	2138-2139	2139-2140	2140-2141	2141-2142	2142-2143	2143-2144	2144-2145	2145-2146	2146-2147	2147-2148	2148-2149	2149-2150	2150-2151	2151-2152	2152-2153	2153-2154	2154-2155	2155-2156	2156-2157	2157-2158	2158-2159	2159-2160	2160-2161	2161-2162	2162-2163	2163-2164	2164-2165	2165-2166	2166-2167	2167-2168	2168-2169	2169-2170	2170-2171	2171-2172	2172-2173	2173-2174	2174-2175	2175-2176	2176-2177	2177-2178	2178-2179	2179-2180	2180-2181	2181-2182	2182-2183	2183-2184	2184-2185	2185-2186	2186-2187	2187-2188	2188-2189	2189-2190	2190-2191	2191-2192	2192-2193	2193-2194	2194-2195	2195-2196	2196-2197	2197-2198	2198-2199	2199-2200	2200-2201	2201-2202	2202-2203	2203-2204	2204-2205	2205-2206	2206-2207	2207-2208	2208-2209	2209-2210	2210-2211	2211-2212	2212-2213	2213-2214	2214-2215	2215-2216	2216-2217	2217-2218	2218-2219	2219-2220	2220-2221	2221-2222	2222-2223	2223-2224	2224-2225	2225-2226	2226-2227	2227-2228	2228-2229	2229-2230	2230-2231	2231-2232	2232-2233	2233-2234	2234-2235	2235-2236	2236-2237	2237-2238	2238-2239	2239-2240																																																																																																																																																																																																																																				
Contracted Activities/Activities	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	2029-2030	2030-2031	2031-2032	2032-2033	2033-2034	2034-2035	2035-2036	2036-2037	2037-2038	2038-2039	2039-2040	2040-2041	2041-2042	2042-2043	2043-2044	2044-2045	2045-2046	2046-2047	2047-2048	2048-2049	2049-2050	2050-2051	2051-2052	2052-2053	2053-2054	2054-2055	2055-2056	2056-2057	2057-2058	2058-2059	2059-2060	2060-2061	2061-2062	2062-2063	2063-2064	2064-2065	2065-2066	2066-2067	2067-2068	2068-2069	2069-2070	2070-2071	2071-2072	2072-2073	2073-2074	2074-2075	2075-2076	2076-2077	2077-2078	2078-2079	2079-2080	2080-2081	2081-2082	2082-2083	2083-2084	2084-2085	2085-2086	2086-2087	2087-2088	2088-2089	2089-2090	2090-2091	2091-2092	2092-2093	2093-2094	2094-2095	2095-2096	2096-2097	2097-2098	2098-2099	2099-2100	2100-2101	2101-2102	2102-2103	2103-2104	2104-2105	2105-2106	2106-2107	2107-2108	2108-2109	2109-2110	2110-2111	2111-2112	2112-2113	2113-2114	2114-2115	2115-2116	2116-2117	2117-2118	2118-2119	2119-2120	2120-2121	2121-2122	2122-2123	2123-2124	2124-2125	2125-2126	2126-2127	2127-2128	2128-2129	2129-2130	2130-2131	2131-2132	2132-2133	2133-2134	2134-2135	2135-2136	2136-2137	2137-2138	2138-2139	2139-2140	2140-2141	2141-2142	2142-2143	2143-2144	2144-2145	2145-2146	2146-2147	2147-2148	2148-2149	2149-2150	2150-2151	2151-2152	2152-2153	2153-2154	2154-2155	2155-2156	2156-2157	2157-2158	2158-2159	2159-2160	2160-2161	2161-2162	2162-2163	2163-2164	2164-2165	2165-2166	2166-2167	2167-2168	2168-2169	2169-2170	2170-2171																																																																																																																																																																																																																																																																																																									

Schedule 3b  
CoSARWS Maintenance and Operations - Innovation Lab

One-Time Services Charges - Innovation				SFY 2020/21				SFY 2021/22				SFY 2022/23				SFY 2023/24 (5 months)				SFY 2023/25 (7 months) - Extension				SFY 2024/26 (12 months) - Extension				SFY 2025/26 (6 months) - Extension				Total Hours	Total Charges - Change Notice 25	Change Notice 26	Date			
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Total Hours	Total Charges - Change Notice 25	Change Notice 26	Date		
Asset Inventory	\$	207	0.00	0.00	\$	-	0	0.00	\$	207	0.00	0.00	\$	207	0.00	0.00	\$	207	0.00	0.00	\$	207	0.00	0.00	\$	207	0.00	0.00	\$	207	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615
Asset Inventory Control	\$	180	0.00	0.00	\$	-	0	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615
Inventory System Admin.	\$	180	0.00	0.00	\$	-	0	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	\$	180	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615
Inventory System Upgrade	\$	174	0.00	0.00	\$	-	0	0.00	\$	174	0.00	0.00	\$	174	0.00	0.00	\$	174	0.00	0.00	\$	174	0.00	0.00	\$	174	0.00	0.00	\$	174	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615
Total Innovation Lab Services Charges			0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615	
Provision Change Charge Notice 25			0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615	
NP			0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	\$	-	0	0.00	0.00	0	0.00	\$	3,324,585	\$	11,359,615	

One-Time Services Charges - Innovation										SFY 2020										SFY 2021										SFY 2022										SFY 2023										SFY 2024 - Expenses										SFY 2025 - Expenses										SFY 2026 - Expenses										Total Hours		Total Charges		Change Notice #3		Date																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
Staff Description	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	Hours	Extended Charges	Hourly Rate	Estimated FTEs	

Assumptions
1. If the Office/department defines any charges, Accounts may process and define the charges under process.
2.
3.
4.
5.

			Extension				
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
Robotic Process Automation Scaling							
R&A Change Budget Services Charges	\$ 766,933	\$ 137,067	\$ -	\$ -	\$ 904,000	\$ 904,000	\$ -
One-Time Services Charges	\$ 766,933	\$ 137,067	\$ -	\$ -	\$ 904,000	\$ 904,000	\$ -
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges		\$ -		\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ -
Production Operations Charges	\$ 186,667	\$ 116,667	\$ 163,333	\$ 186,667	\$ 653,333	\$ 583,333	\$ 70,000
One-Time Charges	\$ -				\$ -	\$ -	\$ -
Recurring Charges	\$ 186,667	\$ 116,667	\$ 163,333	\$ 186,667	\$ 653,333	\$ 583,333	\$ 70,000
Facilities Charges	\$ -				\$ -	\$ -	\$ -
Total Charges	\$ 1,153,600	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,957,333	\$ 1,887,333	\$ 70,000

			Extension				
Robotic Process Automation Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
Hourly Rate	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	
Hours - One-time Services	5,752	1,028	0	0	6,780.00	6,780.00	-
Hours - Recurring Services	1,400	875	1,225	1,400	4,900.00	4,375.00	525.00
Services Charges	\$ 953,600	\$ 253,733	\$ 163,333	\$ 186,667	\$ 1,557,333	\$ 1,487,333	\$ 70,000

Change Notice 25:	\$ 1,290,666	\$ 116,667	\$ 363,333	\$ 116,667	\$ 1,887,333
Variance - Amendment 31 to Change Notice 25	\$ (137,067)	\$ 137,067	\$ -	\$ 70,000	\$ 70,000

#### Assumptions

1	The scope of work, estimated effort, and assumptions for scaling Los Angeles County's existing robotic process automation (RPA) solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3C. A maximum of 11,680 hours will be worked.
3	The RPA solution for the CalSAWS System will be for the use case of EBT card replacement.
4	Software charges are estimated based on a 12 month subscription license that will be renewed annually through October 31, 2024.
5	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
R&A Change Budget Services Charges	\$ 1,287,663	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,417,663
One-Time Services Charges	\$ 1,287,663	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,417,663
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ 759,000	\$ 579,000	\$ 735,000	\$ 1,113,000	\$ 168,000	\$ 3,354,000
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ 759,000	\$ 579,000	\$ 735,000	\$ 1,113,000	\$ 168,000	\$ 3,354,000
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
Total Charges	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement	9,245	1,040	-	-	0	10,285
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 1,155,633	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,285,633
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement	524.5	0	0	0	0	525
Hourly Rate	\$174	\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement	382.0	0	0	0	0	382
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 132,031	\$ -	\$ -	\$ -	\$ -	\$ 132,031
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	0	3,024
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	8,904	1,344	23,808
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants	\$ 611,500	\$ 514,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 2,988,350
Total Services Charges	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013

Variance - Amendment 31 to Change Notice 25      \$      -      \$      -      \$      -      \$ 588,000      \$ 168,000      \$      756,000

One-Time Hours      10,152      1,040      -      -      -      11,192  
Recurring Hours      6,072      4,632      5,880      8,904      1,344      26,832  
Recurring Hours - Accenture Investment      (1,180)      (514)      (718)      (513)      -      (2,925)

**Assumptions**

1	The scope of work, estimated effort, and assumptions for scaling San Diego County's existing virtual assistants solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3D. A maximum of 38,024 hours will be worked.
3	The virtual assistants implemented for the CalSAWS System will be based on San Diego County's existing internal/worker virtual assistant and external/customer virtual assistant.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 10/2024)	Total Charges	Variance
R&A Change Budget Services Charges	\$ 1,287,663	\$130,000	\$ -	\$ -	\$ 1,417,663	\$ -
One-Time Services Charges	\$ 1,287,663	\$130,000	\$ -	\$ -	\$ 1,417,663	\$ -
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ 759,000	\$579,000	\$735,000	\$525,000	\$ 2,598,000	\$ 756,000
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ 759,000	\$579,000	\$735,000	\$525,000	\$ 2,598,000	\$ 756,000
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ (365,650)	\$ -
Total Charges	\$ 1,899,163	\$644,750	\$645,225	\$460,875	\$ 3,650,013	\$ 756,000

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 10/2024)	Total Charges	Variance
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - One Time Services for Worker Virtual Assistant Enhancement	6,429	-	0	0	6,429	3,856
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 803,625	\$ -	\$ -	\$ -	\$ 803,625	\$ 482,008
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - One Time Services for Customer Virtual Assistant Enhancement	3,264	1,040	0	0	4,304	-3,779.500
Hourly Rate	\$174	\$174	\$174	\$174		0
Hours - One Time Services for Customer Virtual Assistant Enhancement	437	0	0	0	437	-55.00
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 484,038	\$130,000	\$ -	\$ -	\$ 614,038	\$ (482,008)
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	3,024	0
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	4,200	17,760	6,048
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ (365,650)	\$ -
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants	\$ 611,500	\$514,750	\$645,225	\$460,875	\$ 2,232,350	\$ 756,000
Total Services Charges	\$ 1,899,163	\$644,750	\$645,225	\$460,875	\$ 3,650,013	\$ 756,000

Tasks and Hours					
#	Task	Description	Hourly Rate	Total Hours	Total Charges
	<b>Enhancements to Worker Virtual Assistant to Support Statewide Volumes</b>				
1	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	3,172	\$ 396,500
2	Build	Develop enhancements	\$ 125	3,880	\$ 484,945
3	Test	Test enhancements	\$ 125	2,647	\$ 330,875
4	Management	Manage the enhancement process from concept/design through implementation	\$ 125	587	\$ 73,313
	<b>Production Operations</b>				
5					
	<b>Customer VA</b>				
6	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests ("SCRs"), and review and approval of SCRs via Change Control Board process	\$ 125	-	\$ -
7	Build	Develop enhancements	\$ 125	-	\$ -
8	Test	Test enhancements	\$ 125	-	\$ -
9	Management	Manage the enhancement process from concept/design through implementation	\$ 125	54	\$ 6,688
10	Update Click-to-Chat in BenefitsCal	incorporate the customer-facing virtual assistant into the existing CalSAWS customer service center solution's click-to-chat feature accessible from BenefitsCal	\$ 174	382	\$ 66,468
			\$ 125	471	\$ 58,875
	<b>Total</b>			<b>11,192</b>	<b>\$ 1,417,663</b>

Staff Loading (One-time R&A Services)

		SFY 22/23																	SFY 23/24																						
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56		SFY21/22	SFY22/23	SFY 23/24	Total Hours	SFY21/22	SFY22/23	SFY 23/24	SFY21/22	SFY22/23	SFY 23/24	SFY21/22	SFY22/23	SFY 23/24	Total Price						
				Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23		Total Hours	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Hourly Rate	Price	Price	Price	Price									
1.0	Enhancements to Scale Worker-facing Virtual Assistant for CalSAWS System			-	-	-	-	793	1,608	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	9,245	1,040	10,285				\$	-	\$	1,155,633	\$	130,000	\$	1,285,633					
1.1		Design	Staff					246	497	598	648	416	327	290	150	-	-	-	-	-		-	3,172	-	3,172	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	396,500	\$	-	\$	396,500		
1.2		Build	Staff					298	602	725	661	380	272	227	91	624						-	3,256	624	3,880	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	406,945	\$	78,000	\$	484,945		
1.3		Test	Staff					201	407	489	447	258	185	155	89	416						-	2,231	416	2,647	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	278,875	\$	52,000	\$	330,875		
1.4		Management	Staff					48	102	98	80	76	87	66	30							-	587	-	587	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	73,313	\$	-	\$	73,313		
2.0	Production Operations/Maintenance and Operations				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-	-				\$	-	\$	-	\$	-	\$	-	\$	-			
2.1																																						\$	-		
2.2																																							\$	-	
2.3																																								\$	-
																																								\$	-
2.4																																								\$	-
																																								\$	-
3.0	Scale Worker-facing Virtual Assistant with Click-to-Chat for Customer Service Centers				-	-	-	683	224	-	-	-	-	-	-	-	-	-	-	-		-	907	-	907				\$	-	\$	132,031	\$	-	\$	132,031					
3.1		Design	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-	\$	-		
3.2		Build	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-	\$	-		
3.3		Test	Staff																			-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-	\$	-		
3.4		Management	Staff					38	16													-	54	-	54	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	6,688	\$	-	\$	6,688		
3.5		Update Click to Chat in BenefitsCal	Staff					292	90													-	382	-	382	\$	174.00	\$	174.00	\$	174.00	\$	-	\$	66,468	\$	-	\$	66,468		
			Staff					353	118													-	471	-	471	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	58,875	\$	-	\$	58,875		
	Accenture Investment																					-	-	-	-	\$	125.00	\$	125.00	\$	125.00	\$	-	\$	-	\$	-	\$	-		
	Total (Unrounded)			-	-	-	-	1,475	1,832	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	10,152	1,040	11,192				\$	-	\$	1,287,663	\$	130,000	\$	1,417,663					
	Total (Rounded)																												\$	-	\$	1,287,663	\$	130,000	\$	1,417,663					



7/31/2019

Extension

Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
<b>R&amp;A Change Budget Services Charges</b>	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500
One-Time Services Charges	\$ 188,375	\$ -	\$ -	\$ -	\$ -	\$ 188,375
Recurring Services Charges	\$ 763,250	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,566,125
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500

Total Charges - Change Notice 25	Increase/ (Decrease)
\$ 1,754,500	\$ -
\$ 188,375	\$ -
\$ 1,566,125	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ 1,754,500	\$ -

Extension

Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	1,507.00	-	-	-	-	1,507.00
<b>Subtotal - One-Time R&amp;A Change Budget Services</b>	\$ 188,375.00	\$ -				\$ 188,375.00
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	6,106.00	6,423.00	-	-	-	12,529.00
<b>Subtotal - Recurring R&amp;A Change Budget Services</b>	\$ 763,250.00	\$ 802,875.00	\$ -	\$ -	\$ -	\$ 1,566,125.00
<b>Total Services Charges</b>	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500

Total Charges - Change Notice 25	Increase/ (Decrease)
1,507.00	-
\$ 188,375.00	\$ -
12,529.00	-
\$ 1,566,125.00	\$ -
\$ 1,754,500	\$ -

Change Notice 25:	\$ 1,154,375	\$ 600,125	\$ -	\$ -	\$ -	\$ 1,754,500
Variance - Amendment 31 to Change Notice 25	\$ (202,750)	\$ 202,750	\$ -	\$ -	\$ -	\$ -

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Bernardino County's existing bots solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3E. A maximum of 14,036 hours will be worked.
3	The bots solution for the CalSAWS System will be based on San Bernardino County's existing solution for the authentication bot and welcome bot.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	Continued infrastructure support for Welcome & Authentication Bots after November 2023 will be funded under Contact Center Support. This does not include any new utterances or tuning of the voice bots. Additional utterances or tuning work will need to be funded through future M&E or a change order.

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>
One-Time Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
Recurring Services Charges	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>

Correspondence Phase II	SF-Y 2022/23	SF-Y 2023/24	Total Charges
Hourly Rate	\$125	\$125	\$125
Hours	54,972.00	-	54,972.00
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 6,871,500</b>	<b>\$ -</b>	<b>\$ 6,871,500</b>

#### Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Up to 4,900 NOA reason fragments will be translated into the original Be Vu languages. The estimates do not include the 8 additional languages.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3F. A maximum number of 54,972 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Extension

CDSS Reports Support	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
<b>R&amp;A Change Budget Services Charges</b>	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634
One-Time Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634

Extension

CDSS Reports Support	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	
Hours	1,724.00	1,525.00	2,135.00	3,355.00	-	8,739.00	3,448.00	5,291.00
<b>R&amp;A Change Budget Services Charges</b>	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952	
Variance	\$ -	\$ (34,626)	\$ 371,490	\$ 583,770	\$ -	\$ 920,634	-

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3G. A maximum number of 8,739 hours will be worked.
2	SFY 22/23 hours (305 x 7 months = 2,135 hrs) included under Section 8.2.4 R&A Change Budget Services (excluded here)
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Assumptions are included in Attachment 11 to Amendment 31 (Statement of Work for CDSS Report Support)
5	

Extension

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges -	Total Charges -	Increase/
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)	Amendment 31		
<b>R&amp;A Change Budget Services Charges</b>	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312
One-Time Services Charges	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312

Extension

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges -	Total Charges -	Increase/
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)	Amendment 31		
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	
Hours	1,724.00	720.00	1,008.00	1,584.00	-	5,036.00	3,448.00	1,588.00
<b>R&amp;A Change Budget Services Charges</b>	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952
Variance	\$ -	\$ (174,696)	\$ 175,392	\$ 275,616	\$ -	\$ 276,312

Assumptions

1 R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3H. A maximum number of 5,036 hours will be worked.

2 If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

3 Assumptions are included in Attachment 12 to Amendment 31 (Statement of Work for DHCS Report Support)

4

5

Extension								
County Task Management Enhancements	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)			
<b>R&amp;A Change Budget Services Charges</b>	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -
One-Time Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ (91,200)
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ (91,200)
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,617,006	\$ (91,200)

Extension								
County Task Management Enhancements	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 5/2025)	(6/2025 - 7/2025)			
Hourly Rate	\$174	\$174	\$174	\$174	\$174	\$174	\$174	
Hours	3,729.00	2,100.00	2,940.00			8,769.00	8,769.00	-
<b>Services Charges</b>	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -

Change Notice 25:	\$ 1,571,406	\$ 45,600	\$ -	\$ -		\$ 1,617,006
Variance - IAPDU Update to Change Notice 25	\$ (922,560)	\$ 319,800	\$ 511,560	\$ -	\$ -	\$ (91,200)

#### Assumptions

The scope of work, estimated effort, and assumptions for enhancements related to County Task Management Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.

R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3I. A maximum of 8,769 hours will be worked.

Funding included in schedule 3I was previously for County Data Enhancements. With Amendment 31, funding will be utilized for use on County Task Management Enhancements and has been renamed to align with the use of funding.

		Extension			
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
<b>Services Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

		Extension			
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Hourly Rate	\$0	\$148	\$148	\$148	\$ 148
Hours	-	3,300.00	4,620.00	5,280.00	13,200
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

#### Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3J. A maximum of 13,200 hours will be worked.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
3	SFY 22/23 hrs (1,320 x 2 months = 2,640 hrs) included under R&A bucket attached to Change Notice 25, Attachment 1 (excluded here)
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	Assumptions are included in Attachment 5 to Amendment 31 (Statement of Work for BenefitsCal AT5 and STG3 Environments)

7/31/2023



Correspondence Additional Application Maintenance	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 1,094,754</b>	<b>\$ 1,532,528</b>	<b>\$ 4,874,716</b>	<b>\$ 7,501,998</b>
One-Time Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Charges</b>	<b>\$ 1,094,754</b>	<b>\$ 1,532,528</b>	<b>\$ 4,874,716</b>	<b>\$ 7,501,998</b>

Correspondence Additional Application Maintenance	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27
Application Development Hours	6,917	9,683	30,800	47,400
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 1,094,754</b>	<b>\$ 1,532,528</b>	<b>\$ 4,874,716</b>	<b>\$ 7,501,998</b>

Assumptions

1,383.40  
4150

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English translation (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Application Development work for Correspondence is assumed to be worked at 70% offshore.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3K. A maximum number of 47,400 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
		(6/2023 - 10/2023)	(11/2023 - 12/2023)	
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
One-Time Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
Hourly Rate	\$169	\$169	\$169	\$169
Hours	-	8,568.00	4,200.00	12,768.00
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

#### Assumptions

1	Assumptions are included in Attachment 6 to Amendment 31 (Statement of Work for CalWIN Functional Support)
2	Funding for SFY 22/23 County Prep and Post Go Live Support included under Change Notice 25, Attachment 8
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

**Pricing Included in Change Notice 25, Attachment 8  
(reference only)**

SFY 2021/22	SFY 2022/23	SFY 2023/24	Total
\$204,490			\$204,490
\$170,352			\$170,352
\$170,352			\$170,352
	\$276,822		\$276,822
	\$276,822		\$276,822
	\$276,822		\$276,822
	\$302,848		\$302,848
	\$342,394		\$342,394
	\$348,985		\$348,985
	\$245,388		\$245,388
	\$245,388		\$245,388
	\$245,388		\$245,388
	\$245,388		\$245,388
	\$1,239,108		\$1,239,108
		\$244,036	\$244,036
		\$212,545	\$212,545
		\$212,546	\$212,546
		\$212,546	\$212,546
		\$152,776	\$152,776
		\$152,776	\$152,776
			\$0
			\$0
\$545,194	\$4,045,353	\$1,187,225	\$5,777,772

TRUE

Assumptions:

### Staff Loading (One-time R&A Services)

[illegible]

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ 555,819	\$ 730,751	\$ 3,131,867	\$ 47,360	\$ 4,465,797
One-Time Services Charges	\$ 506,091	\$ 564,991	\$ 2,847,707	\$ -	\$ 3,918,789
Recurring Services Charges	\$ 49,728	\$ 165,760	\$ 284,160	\$ 47,360	\$ 547,008
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 555,819	\$ 730,751	\$ 3,131,867	\$ 47,360	\$ 4,465,797

Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to	2,025	-	-	-	2,025
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to	877	-	-	-	877
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N	-	320	264	-	584
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257052 - Upgrade Spring framework and other libraries to support N	-	-	274	-	274
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - Endpoint Detection Response - Onshore	480	-	-	-	480
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148
Recurring Services - Endpoint Detection Response Hours - M&O	336	1,120	1,920	320	3,696
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - NIST REV 5 Uplift Hours - Onshore	-	960	-	-	960
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Onsh	-	1,500	11,472	-	12,972
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125
One-Time Services - CA-257050 - ODM/EDBC as a service - Implementation - Phase 1 - Offsh	-	1,000	7,648	-	8,648
R&A Change Budget Services Charges	\$ 555,819	\$ 730,751	\$ 3,131,867	\$ 47,360	\$ 4,465,797

320496.75

109,625.00

50646.4

0

237405

125000

\$ 843,173.15 Tech Arch

75969.6

622,978

547,008

462,000

537,970

75969.6

215488

\$ 291,457.60 EDR

\$ 151,939.20 NIST

Tech Arch Assumptions	
1	The scope of work, estimated effort, and assumptions for enhancements related to Tech Arch for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	Several of these SCRs have Application Development team Dependencies so the duration shown will vary based on Application Development team capacity
4	Operations, Application Development and System Test hours are also included
5	Prototypes/Design/Modernization by effort represents Design only effort; Build/Test estimates added in aggregate as a budget placeholder but will need to be refined during Design
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

EDR Assumptions	
1	Assumptions are included in Attachment 7 to Amendment 31 (Statement of Work for Endpoint Detection Response)
2	Funding for SFY 22/23 Endpoint Detection Response included under Change Notice 25, Attachment 9
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

NIST Uplift Assumptions	
1	Assumptions are included in Attachment 14 to Amendment 31 (Statement of Work for NIST Rev5 Uplift)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Funding for SFY 22/23 NIST Uplift included under Change Notice 25, Attachment 9

### Staff Loading (One-time Services)

			SFY 23/24																SFY 24/25																							
ID	Activity Description	Task Description	Staff Description	40 Jun-23	41 Jul-23	42 Aug-23	43 Sep-23	44 Oct-23	45 Nov-23	46 Dec-23	47 Jan-24	48 Feb-24	49 Mar-24	50 Apr-24	51 May-24	52 Jun-24	53 Jul-24	54 Aug-24	55 Sep-24	56 Oct-24	57 Nov-24	58 Dec-24	59 Jan-25	60 Feb-25	61 Mar-25	62 Apr-25	SFY 23/24 Total Hours	SFY 24/25 Total Hours	Total Hours	SFY 23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY 23/24 Price	SFY 24/25 Price	Total Price								
1.0	Security - Endpoint Detection Response, Tech Arch, NIST Rev's Uplift																																									
1.1		CA-247010 Placeholder - Upgrade CalSAWS application from JDK 11 to latest JDK version																																								
		Tech Arch	Onshore	48	35	35	35	37																			190	-	190	\$158.27	\$158.27	\$	30,071.30	\$	-	\$ 30,071.30						
		Tech Arch	Offshore	32	25	25	25	25																			132	-	132	\$125.00	\$125.00	\$	16,500.00	\$	-	\$ 16,500.00						
		Ops	Onshore	20	10	10	10	10																			60	-	60	\$158.27	\$158.27	\$	9,496.20	\$	-	\$ 9,496.20						
		Ops	Offshore	20	10	10	10	10																			60	-	60	\$125.00	\$125.00	\$	7,500.00	\$	-	\$ 7,500.00						
		B&I	Onshore	17	40	40	40	40																			137	-	137	\$158.27	\$158.27	\$	21,682.99	\$	-	\$ 21,682.99						
		B&I	Offshore	33	60	60	60	60																			213	-	213	\$125.00	\$125.00	\$	26,625.00	\$	-	\$ 26,625.00						
		Batch Ops	Onshore		50	50	50	50																			100	-	100	\$158.27	\$158.27	\$	15,827.00	\$	-	\$ 15,827.00						
		CalREERs	Onshore		50	50	50	50																			200	-	200	\$158.27	\$158.27	\$	31,654.00	\$	-	\$ 31,654.00						
		Online	Onshore		60	60	60	60																			180	-	180	\$158.27	\$158.27	\$	28,488.60	\$	-	\$ 28,488.60						
		Online	Onshore		120	120	40	40																			120	-	120	\$125.00	\$125.00	\$	15,000.00	\$	-	\$ 15,000.00						
		Client Correspondence	Onshore		50	50	50	50																			200	-	200	\$158.27	\$158.27	\$	31,654.00	\$	-	\$ 31,654.00						
		Eligibility	Onshore		150	150																					300	-	300	\$158.27	\$158.27	\$	47,481.00	\$	-	\$ 47,481.00						
		Fiscal Testing	Onshore		40	27	27	28																			80	-	80	\$158.27	\$158.27	\$	12,661.60	\$	-	\$ 12,661.60						
		Fiscal Testing	Offshore		40	40	40	40																			120	-	120	\$125.00	\$125.00	\$	15,000.00	\$	-	\$ 15,000.00						
		Imaging	Onshore		20	20																					40	-	40	\$158.27	\$158.27	\$	6,330.80	\$	-	\$ 6,330.80						
		System Test Support	Onshore		120	120	20	20																			260	-	260	\$158.27	\$158.27	\$	41,150.20	\$	-	\$ 41,150.20						
		System Test Support	Offshore		160	160	160	160																			640	-	640	\$125.00	\$125.00	\$	80,000.00	\$	-	\$ 80,000.00						
		Automation Test (Online/APIs)	Onshore	10	10	40	40	10																			110	-	110	\$158.27	\$158.27	\$	17,409.70	\$	-	\$ 17,409.70						
		Performance Testing	Onshore		36	36	36																				108	-	108	\$158.27	\$158.27	\$	17,093.16	\$	-	\$ 17,093.16						
		Performance Testing	Offshore		24	24	24																				72	-	72	\$125.00	\$125.00	\$	9,000.00	\$	-	\$ 9,000.00						
		Benefit/Cat	Onshore			30	30																				60	-	60	\$158.27	\$158.27	\$	9,496.20	\$	-	\$ 9,496.20						
1.2		CA-257052 - Upgrade Spring framework and other libraries to support N-1																																								
		Design	Onshore									80	80	80	80												320	-	320	\$158.27	\$158.27	\$	50,646.40	\$	-	\$ 50,646.40						
		Build/Test	Onshore																										-	264	264	\$158.27	\$158.27	\$	41,783.28	\$	-	\$ 41,783.28				
		Build/Test	Offshore																										-	274	274	\$125.00	\$125.00	\$	34,250.00	\$	-	\$ 34,250.00				
																													-													
1.3		EDR																																								
		Delivery Manager	Onshore		20	20																						40	-	40	\$158.27	\$158.27	\$	6,330.80	\$	-	\$ 6,330.80					
		Senior Manager	Onshore		8	8																						16	-	16	\$158.27	\$158.27	\$	2,532.32	\$	-	\$ 2,532.32					
		System Administrator	Onshore		176	80																						256	-	256	\$158.27	\$158.27	\$	40,517.12	\$	-	\$ 40,517.12					
		Senior Programmer/Analyst	Onshore		68	60																						168	-	168	\$158.27	\$158.27	\$	26,589.36	\$	-	\$ 26,589.36					
																													-													
1.4		NIST Rev 5 Uplift																																								
		Security Senior Manager (Rev 5)	Onshore							160	160																	320	-	320	\$158.27	\$158.27	\$	50,646.40	\$	-	\$ 50,646.40					
		Security Consultant (Rev 5)	Onshore							320	320																	640	-	640	\$158.27	\$158.27	\$	101,292.80	\$	-	\$ 101,292.80					
																													-													
1.5		CA-257050 - ODM/EDBC as a service - Implementation - Phase 1																																								
		Tech Build/Test	Onshore									96	192	336	600		606	612		702	654	594	486		294		216	960	5,592	6,552	\$158.27	\$158.27	\$	151,939.20	\$	885,045.84	\$ 1,036,985.04					
		Tech Build/Test	Offshore									64	128	224	400		404	408		468	436	396	324	196		144	640	3,728	4,368	\$125.00	\$125.00	\$	80,000.00	\$	466,000.00	\$ 546,000.00						
		App Build/Test	Onshore									144	192	480	672		768	672		624	624	508	394	48			528	5,088	5,616	\$158.27	\$158.27	\$	83,566.56	\$	805,277.76	\$ 888,844.32						
		App Build/Test	Offshore										96	128	128		544	512		448	416	256	32				352	3,392	3,744	\$125.00	\$125.00	\$	44,000.00	\$	424,000.00	\$ 468,000.00						
		System Test	Onshore										12	12	12		108	108		192	198	102	48				12	792	804	\$158.27	\$158.27	\$	1,899.24	\$	125,349.84	\$ 127,249.08						
		System Test	Offshore										8	8	8		72	72		128	132	68	32				8	528	536	\$125.00	\$125.00	\$	66,000.00	\$	66,000.00	\$ 132,000.00						
		Total (Unrounded)		180	542	1,185	997	478	-	-	480	720	640	960	980	1,900	2,270	2,520	2,600	2,568	2,450	2,360	1,620	650	360	360	7,162	19,658	26,820			\$ 1,071,082	\$ 2,847,707	\$ 3,918,789								
		Total (Rounded)		180	542	1,185	997	478	-	-	480	720	640	960	980	1,900	2,270	2,520	2,600	2,568	2,450	2,360	1,620	650	360	360	7,162	19,658	26,820			\$ 1,071,082	\$ 2,847,707	\$ 3,918,789								



CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 289,951	\$ 289,951
One-Time Services Charges	\$ -	\$ 289,951	\$ 289,951
Recurring Services Charges	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 289,951	\$ 289,951

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	-	\$ 158.27	\$ 158.27
Hours	-	1,832	1,832
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 289,951	\$ 289,951

#### Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to HA and DR API Gateway to DR East for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3N. A maximum of 1,832 hours will be worked.
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.



Staff Loading (One-time Services)

			SFY 23/24													SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25		
ID	Activity Description	Task Description	Staff Description	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	57 Nov-23	58 Dec-23	59 Jan-24	60 Feb-24	61 Mar-24	62 Apr-24	63 May-24	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price	
1.0	CalSAWS HA and DR API Gateway to DR East			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			\$ 289,951	\$ -	\$ 289,951	
1.1		Design																						
		Application Development		40	-	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331
		Tech Ops		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	\$ -	\$ 6,331	
1.2		Build																						
		Tech Arch/Performance		-	51	51	51	131	131	83	25	17	-	-	-	-	540	-	540	\$158.27	\$158.27	\$ 85,466	\$ -	\$ 85,466
		Tech Ops		-	52	52	52	132	132	197	25	18	-	-	-	-	660	-	660	\$158.27	\$158.27	\$ 104,458	\$ -	\$ 104,458
		AppDev		-	57	57	57	57	57	57	27	18	-	-	-	-	387	-	387	\$158.27	\$158.27	\$ 61,250	\$ -	\$ 61,250
1.3		Test																						
		Application Development		-	-	-	-	-	-	-	-	83	82	-	-	-	165	-	165	\$158.27	\$158.27	\$ 26,115	\$ -	\$ 26,115
	Total (Unrounded)			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			289,951	-	289,951	
	Total (Rounded)																				\$ 289,951	\$ -	\$ 289,951	

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 1,478,755</b>	<b>\$ 743,628</b>	<b>\$ 642,320</b>	<b>\$ 18,944</b>	<b>\$ 2,883,647</b>
One-Time Services Charges	\$ 1,478,755	\$ 366,228	\$ -	\$ -	\$ 1,844,983
Recurring Services Charges	\$ -	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664
<b>Hardware and Software Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Charges</b>	<b>\$ 1,478,755</b>	<b>\$ 743,628</b>	<b>\$ 642,320</b>	<b>\$ 18,944</b>	<b>\$ 2,883,647</b>

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 1 Hours - Onshore	1,333	1,256	-	-	2,589
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 1 Hours - Offshore	1,278	828	-	-	2,106
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 1 Hours - M&O	-	1,074	2,144	64	3,282
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 2 Hours - Onshore	5,430	404	-	-	5,834
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 2 Hours - Offshore	1,989	-	-	-	1,989
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 2 Hours - M&O	-	1,476	2,196	64	3,736
<b>R&amp;A Change Budget Services Charges</b>	<b>\$ 1,478,755</b>	<b>\$ 743,628</b>	<b>\$ 642,320</b>	<b>\$ 18,944</b>	<b>\$ 2,883,647</b>

#### Assumptions

1	Assumptions are included in Attachment 8 to Amendment 31 (Statement of Work for Data Growth - Archiving Phase 1 & 2)
2	Funding for SFY 22/23 Archive Phase 2 and Archive Phase 1 are included under Change Notice 25, Attachment 5
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)												Onshore					Offshore				
												2,589					2,106 \$ 0.45				
												4,695									
ID	Activity Description	Task Description	Staff Description	51	52	53	54	55	56	57	58	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	SFY 23/24					
				May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total Hours	Total Hours	Hourly Rate	Price	Total Price					
2.0	Data Growth - Archiving Phase 1														-	-					
															\$ -	\$ -					
		Design																			
		AppDev	Onshore						16			16	16	\$158.27	\$ 2,532.32	\$ 2,532.32					
		AppDev	Offshore						18			18	18	\$125.00	\$ 2,250.00	\$ 2,250.00					
		Tech Arch	Onshore									-	-	\$158.27	\$ -	\$ -					
		Performance	Onshore									-	-	\$158.27	\$ -	\$ -					
		ForgeRock	Onshore									-	-	\$158.27	\$ -	\$ -					
		Tech Ops	Onshore									-	-	\$158.27	\$ -	\$ -					
												-	-		\$ -	\$ -					
		Build										-	-		\$ -	\$ -					
		AppDev/M&E	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40					
		AppDev	Offshore						540	360		900	900	\$125.00	\$ 112,500.00	\$ 112,500.00					
		Tech Arch	Onshore						240	160	16	416	416	\$158.27	\$ 65,840.32	\$ 65,840.32					
		Performance	Onshore						80	40		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40					
		ForgeRock	Onshore						20	20		40	40	\$158.27	\$ 6,330.80	\$ 6,330.80					
		DBA	Onshore						126	126		252	252	\$158.27	\$ 39,884.04	\$ 39,884.04					
		Tech Ops	Onshore						360	280	180	820	820	\$158.27	\$ 129,781.40	\$ 129,781.40					
												-	-		\$ -	\$ -					
		Test										-	-		\$ -	\$ -					
		AppDev	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40					
		AppDev	Offshore						720	468		1,188	1,188	\$125.00	\$ 148,500.00	\$ 148,500.00					
												-	-		\$ -	\$ -					
		Management										-	-		\$ -	\$ -					
		App/M&E	Onshore						86	34		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40					
		Tech Arch/Per	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
		ForgeRock	Onshore						5			5	5	\$158.27	\$ 791.35	\$ 791.35					
		Tech Ops	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
	Data Growth - Archiving Phase 2																				
2.1		Design													\$ -	\$ -					
		AppDev	Onshore		64	48	40	10				162	162	\$158.27	\$ 25,639.74	\$ 25,639.74					
		Tech Arch	Onshore		120	80						200	200	\$158.27	\$ 31,654.00	\$ 31,654.00					
		Performance	Onshore		40	25						65	65	\$158.27	\$ 10,287.55	\$ 10,287.55					
		ForgeRock	Onshore		15							15	15	\$158.27	\$ 2,374.05	\$ 2,374.05					
		Tech Ops	Onshore		40	40						80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
												-	-		\$ -	\$ -					
2.2		Build										-	-		\$ -	\$ -					
		AppDev	Onshore		32	144	320	123	64			683	683	\$158.27	\$ 108,098.41	\$ 108,098.41					
		AppDev	Offshore		36	360	452	200	108			1,156	1,156	\$125.00	\$ 144,500.00	\$ 144,500.00					
		Tech Arch	Onshore		160	160	80	80	140			620	620	\$158.27	\$ 98,127.40	\$ 98,127.40					
		Tech Arch	Offshore			80	80	80	80			320	320	\$125.00	\$ 40,000.00	\$ 40,000.00					
		Performance	Onshore			60	60	60	60			240	240	\$158.27	\$ 37,984.80	\$ 37,984.80					
		ForgeRock	Onshore		40	40	40	14				134	134	\$158.27	\$ 21,208.18	\$ 21,208.18					
		DBA	Onshore		84	84	84	84	84	84	80	584	584	\$158.27	\$ 92,429.68	\$ 92,429.68					
		Tech Ops	Onshore		460	440	420	360	280	200		2,160	2,160	\$158.27	\$ 341,863.20	\$ 341,863.20					
												-	-		\$ -	\$ -					
2.3		Test										-	-		\$ -	\$ -					
		AppDev	Onshore			64	64	112	64			304	304	\$158.27	\$ 48,114.08	\$ 48,114.08					
		AppDev	Offshore			54	54	306	99			513	513	\$125.00	\$ 64,125.00	\$ 64,125.00					
												-	-		\$ -	\$ -					
2.4		Management										-	-		\$ -	\$ -					
		AppDev	Onshore		26	28	26	26	21			127	127	\$158.27	\$ 20,100.29	\$ 20,100.29					
		Tech Arch/Per	Onshore		40	40	40	40	40			200	200	\$158.27	\$ 31,654.00	\$ 31,654.00					
		ForgeRock	Onshore		5	5	5	5				20	20	\$158.27	\$ 3,165.40	\$ 3,165.40					
		Tech Ops	Onshore		40	40	40	40	40	40		240	240	\$158.27	\$ 37,984.80	\$ 37,984.80					
	Total (Unrounded)			-	1,202	1,792	1,805	1,540	3,691	2,212	276	12,518	12,518		1,844,983	1,844,983					
	Total (Rounded)														\$ 1,844,983	\$ 1,844,983					

4,695 \$ 673,011.03 One time  
3,282 \$ 485,736.00 M&O  
7,977 \$ 1,158,747.03

\$ 1,171,972.18  
\$ 552,928

\$1,724,900.18

7/31/2023

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
One-Time Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$ 158.27
One-Time Services - Design/Prototype - Decoupling Task Management (Design Only) Hours - Onshore	-	160.00	-	160.00
Hourly Rate	-	\$ -	\$ 158.27	\$ 158.27
One-Time Services - Build Decoupling Task Management Hours - Onshore	-	\$ -	5,980	\$ 5,980.00
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

**Assumptions**

The scope of work, estimated effort, and assumptions for enhancements related to Data Growth - Task Management for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3P. A maximum of 6,140 hours will be worked.

Staff Loading (One-time Services)

				SFY 23/24				SFY 24/25																				
ID	Activity Description	Task Description	Staff Description	49	50	51	52	53	54	55	56								SFY 23/24	SFY 24/25	Total Hours	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25	SFY 23/24	SFY 24/25	Total Price
				Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price		
1.0	Data Growth - Task Management			40	80	40	-	-	-	-	-	-	-	-	-	-	-	-	160	-	160			\$ 25,323	\$ -	\$ 25,323		
1.1		CA-259301 - Design - Decouple Task Management (Placeholder)	Onshore Staff	40	80	40													160	-	160	\$158.27	\$158.27	\$ 25,323	\$ -	\$ 25,323		
1.2		CA-259302 - Build - Decouple Task Management (Placeholder)	Onshore Staff						800	800	800	800	800	800	800	380			-	5,980	5,980	\$158.27	\$158.27	\$ -	\$ 946,455	\$ 946,455		
	Total (Unrounded)			40	80	40	-	-	800	800	800	800	800	800	800	380	-	-	160	5,980	6,140		317	317	25,323	946,455	971,778	
	Total (Rounded)																						\$ 25,323	\$ 946,455	\$ 971,778			

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536
One-Time Services Charges	\$ -	\$ 565,416			\$ 565,416
Recurring Services Charges	\$ -	\$ -	\$ 58,016	\$ 7,104	\$ 65,120
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -		\$ -
Hardware Support Charges	\$ -	\$ -	\$ -		\$ -
Software Charges	\$ -	\$ -	\$ -		\$ -
Software Support Charges	\$ -	\$ -	\$ -		\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -		\$ -
Recurring Charges	\$ -	\$ -	\$ -		\$ -
<b>Facilities Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Test Data Slicer, Scrubber Capability - Onshore	-	1,985		-	1,985
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Test Data Slicer, Scrubber Capability - Offshore	-	2,010		-	2,010
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Test Data Slicer, Scrubber Capability M&O - Onshore	-	-	392.00	48.00	440
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

#### Assumptions

1	Assumptions are included in Attachment 9 to Amendment 31 (Statement of Work for Test Data Slicer/Scrubber Capability)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24														
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	7	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	Data Growth - Test Data Slicer, Scrubber Capability			50	430	1,155	1,170	790		3,995	3,995		\$ 565,416	\$ 565,416
1.1		Design												
		AppDev	Onshore	25	30	15				70	70	\$ 158.27	\$ 11,079	\$ 11,079
		AppDev	Offshore	25	60	50				135	135	\$ 125.00	\$ 16,875	\$ 16,875
1.2		Build								-	-		\$ -	\$ -
		AppDev	Onshore		80	220	300	110	75	785	785	\$ 158.27	\$ 124,242	\$ 124,242
		AppDev	Offshore		160	550	480	150	75	1,415	1,415	\$ 125.00	\$ 176,875	\$ 176,875
		Tech Arch	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		TechOps	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		DBA	Onshore		20	80	90	20	20	230	230	\$ 158.27	\$ 36,402	\$ 36,402
										-	-		\$ -	\$ -
1.3		Test								-	-		\$ -	\$ -
		AppDev	Onshore		10	30	40	150	60	290	290	\$ 158.27	\$ 45,898	\$ 45,898
		AppDev	Offshore		10	30	40	280	90	450	450	\$ 125.00	\$ 56,250	\$ 56,250
										-	-		\$ -	\$ -
		Management								-	-		\$ -	\$ -
1.4		AppDev	Onshore		10	30	30	30	30	130	130	\$ 158.27	\$ 20,575	\$ 20,575
		Tech Arch	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		TechOps	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		DBA	Offshore		2	2	2	2	2	10	10	\$ 125.00	\$ 1,250	\$ 1,250
	Total (Unrounded)			50	430	1,155	1,170	790	400	3,995	3,995		565,416	565,416
	Total (Rounded)												\$ 565,416	\$ 565,416



Category		Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																		
Data Growth - Test Data Slice/Subscriber Capability																				
Application Development (Level 3 Support)	Onshore	\$ 148.00	50	50	50	50	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120
			50	50	50	50	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120
TOTAL			50	50	50	50	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 74,387	\$ -	\$ 74,387
One-Time Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 74,387	\$ -	\$ 74,387

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$158
Hours	-	470	-	470
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 74,387	\$ -	\$ 74,387

Staff Loading (One-time Services)

				SFY 23/24												SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	Total Price
ID	Activity Description	Task Description	Staff Description	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23	57 Nov-23	58 Dec-23	59 Jan-24	60 Feb-24	61 Mar-24	62 Apr-24	63 May-24	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	
1.0	Imaging Hyland Enhancements			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			\$ 74,387	-	\$ 74,387
1.1		Imaging																					
			Staff		60	60	60	-	-	-	-	-	-	-	-	180	-	180	\$158.27	\$158.27	\$ 28,489	-	\$ 28,489
																							\$ -
1.2		Technical Architecture																					
			Staff		155	95	40						-	-	-	290	-	290	\$158.27	\$158.27	\$ 45,898	-	\$ 45,898
													-	-	-	-	-	-	\$158.27	\$158.27	\$ -	-	\$ -
	Total (Unrounded)			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			74,387	-	74,387
	Total (Rounded)																				\$ 74,387	-	\$ 74,387

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Services Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722
One-Time Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
<b>Hardware and Software Charges</b>	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
<b>Production Operations Charges</b>	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
<b>Total Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27		\$ 158.27
One-Time Services - Hours - Onshore	-	1224	-	1224
Hourly Rate	\$0	\$125.00		\$ 125.00
One-Time Services - Hours - Offshore	-	480	-	480
<b>R&amp;A Change Budget Services Charges</b>	\$ -	\$ 253,722	\$ -	\$ 253,722

#### Assumptions

1	Assume upgrading from BIC Scheduler version 2.9 to 2.1x
2	Plan to run 3 different calendars (reg daily, main payroll, and 10-day) twice (one pre-upgrade and once-post upgrade) to test the upgraded version
3	Plan to validate job dependencies and parent/child relationships as part of the technical upgrade
4	Support needed from Tech Ops for execution of upgrade scripts
5	Support needed from AppDev, DBAs to support test batch runs
6	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
7	This estimate does not include hours for recoding or tuning jobs to work with the newer BIC scheduler version. At this time, it is not known if the new future BIC scheduler feature set will include changes to logic or features currently
8	Assume there are no additional BIC vendor costs and are not included in the estimate
9	Assume connectivity and file exchange/FTP with interface parnters/Counties will not be impacted and is not included in the estimate
10	Schedule is based on the assumption BIC vendor releases a new version by August 2023. If there is a delay to this release, work on this effort will need to be shifted to a later date and potentially a later SFY.
11	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
12	The scope of work, estimated effort, and assumptions for enhancements related to BIC Scheduler Version Upgrade for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
13	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
14	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3S. A maximum of 1,704 hours will be worked.

Staff Loading (One-time Services)

SFY 23/24												
ID	Activity Description	Task Description	Staff Description	52	53	54	55	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	BIC Scheduler Version Upgrade			152	464	624	464	1,704	1,704		\$ 190,414	\$ 190,414
1.1		Batch Operations Support	Onshore	80	80	160	80	400	400	158	\$ 63,308	\$ 63,308
		Batch Operations Support	Offshore		160	160	160	480	480	125	\$ 60,000	\$ 60,000
		Tech Operations Support	Onshore	40	80	160	80	360	360	158	\$ 56,977	\$ 56,977
		Database Admin Support	Onshore	8	24	24	24	80	80	158	\$ 12,662	\$ 12,662
		Application Development Support	Onshore	24	120	120	120	384	384	158	\$ 60,776	\$ 60,776
	Total (Unrounded)			152	464	624	464	1,704	1,704	758	253,722	253,722
	Total (Rounded)										\$ 253,722	\$ 253,722

Schedule 4  
CalSAWS Maintenance and Operations - Production Operations Charges

Production Operations Line Item	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		SFY 2025/2026 (2 Months)	Total Charges - Amendment 31
						SFY 2023/24 (7 Months)	SFY 2024/2025 (8/12 Months)		
<b>WAN Administration Charges</b>	\$ -	\$ -	\$ 3,165,543	\$ 5,080,955	\$ 2,186,413	\$ 3,246,552	\$ 3,710,346	\$ -	\$ 17,389,810
WAN Administration - North - Central Facilities and County Sites (39 Counties)	\$ -	\$ -	\$ 2,596,018	\$ 3,867,913	\$ 1,603,858	\$ 2,666,495	\$ 3,047,423	\$ -	\$ 13,781,708
WAN Administration - CalSAWS - Electronic Signature (58 Counties)	\$ -	\$ -	\$ 42,640	\$ 63,960	\$ 26,650	\$ -	\$ -	\$ -	\$ 133,250
WAN Administration - CalSAWS - Text Message Notifications (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
WAN Administration - South - Central Facilities and County Sites (Los Angeles County)	\$ -	\$ -	\$ 236,767	\$ 355,150	\$ 147,979	\$ -	\$ -	\$ -	\$ 739,896
WAN Administration - CalWIN - Central Print Facility and County Sites (18 Counties)	\$ -	\$ -	\$ 17,707	\$ 385,315	\$ 237,668	\$ 341,697	\$ 390,510	\$ -	\$ 1,372,897
WAN Administration - CalSAWS Cloud Exchange (58 Counties)	\$ -	\$ -	\$ 272,412	\$ 408,618	\$ 170,258	\$ 238,361	\$ 272,412	\$ -	\$ 1,362,060
<b>Production Operations Charges</b>	\$ -	\$ -	\$ 2,677,021	\$ 4,048,430	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 14,522,468
Production Operations - CalSAWS - Service Desk Operations Support (58 Counties)	\$ -	\$ -	\$ 34,680	\$ 53,061	\$ 28,719	\$ 31,572	\$ 36,082	\$ -	\$ 184,114
Production Operations - North - Managed Workstations (39 Counties)	\$ -	\$ -	\$ 755,536	\$ 1,133,304	\$ 361,885	\$ 506,638	\$ 579,015	\$ -	\$ 3,336,379
Production Operations - North - Managed Windows 10 Image (39 Counties)	\$ -	\$ -	\$ 239,903	\$ 359,854	\$ 180,681	\$ 252,954	\$ 289,090	\$ -	\$ 1,322,481
Production Operations - North - Managed Scanner Maintenance (39 Counties)	\$ -	\$ -	\$ 585,388	\$ 878,082	\$ 164,394	\$ 230,151	\$ 263,030	\$ -	\$ 2,121,045
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Continuing Cases	\$ -	\$ -	\$ 381,203	\$ 583,248	\$ 247,875	\$ 347,025	\$ 606,761	\$ 101,127	\$ 2,267,240
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Medi-Cal Referral Calls/Regional Contact Centers	\$ -	\$ -	\$ 152,569	\$ 233,434	\$ 99,207	\$ 138,890	\$ 242,844	\$ 40,474	\$ 907,419
Production Operations - Managed Contact Center Operations Support (58 Counties) - BenefitsCal			\$ -	\$ -	\$ -	\$ 2,001	\$ 3,431	\$ 572	\$ 6,004
Production Operations - North - Managed Lobby Management Operations Support (39 Counties)	\$ -	\$ -	\$ 527,742	\$ 807,446	\$ 441,554	\$ 618,176	\$ 720,618	\$ -	\$ 3,115,536
Production Operations - CalWIN - Managed Lobby Management Operations Support (18 Counties)			\$ -	\$ -	\$ 214,538	\$ 436,755	\$ 610,958	\$ -	\$ 1,262,251
<b>Central Print Charges</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - North - 39 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - South - Los Angeles County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - CalWIN - 18 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total CalSAWS Production Operations Charges</b>	\$ -	\$ -	\$ 5,842,564	\$ 9,129,385	\$ 3,925,266	\$ 5,810,714	\$ 7,062,175	\$ 142,173	\$ 31,912,278
Change Notice 22:	\$ -	\$ -	\$ 5,842,564	\$ 9,129,385	\$ 3,891,059	\$ 5,624,421	\$ 4,456,078	\$ -	\$ 28,943,507
Var:	\$ -	\$ -	\$ -	\$ -	\$ 34,207	\$ 186,293	\$ 2,606,098	\$ 142,173	\$ 2,968,771

Production Operations Line Item	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	FFY 2026	Total Charges - Amendment 31
WAN Administration Charges	\$ -	\$ -	\$ 4,394,437	\$ 5,163,910	\$ 874,565	\$ 4,637,932	\$ 2,318,966		\$ 17,389,810
Production Operations Charges	\$ -	\$ -	\$ 3,689,128	\$ 4,069,598	\$ 705,577	\$ 3,714,468	\$ 2,343,696		\$ 14,522,468
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
<b>Total CalSAWS Production Operations Charges</b>	\$ -	\$ -	\$ 8,083,565	\$ 9,233,508	\$ 1,580,142	\$ 8,352,400	\$ 4,662,662	\$ -	\$ 31,912,278

Change Notice 22: \$ - \$ - \$ 8,083,565 \$ 9,219,319 \$ 1,568,521 \$ 8,034,774 \$ 2,037,329 \$ - \$ 28,943,507  
Var: \$ - \$ - \$ - \$ 14,189 \$ 11,622 \$ 317,627 \$ 2,625,333 \$ - \$ 2,968,771

Assumptions

1	The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (DDID 1402 - CalSAWS SOR)
2	Assumption removed via Amendment No. 28. <del>The proposed rates for Central Print are:</del> • \$0.00 per impression • \$0.036 per Business Reply Mail envelope • \$0.18 per full page flat mail envelope • \$0.10 per half page flat mail envelope • \$0.031 per #10 inbound envelope • \$0.035 per #10 inbound envelope • \$0.47 per flat mail insertion • \$0.04 per voter registration card (VRC) insertion • \$0.03 per pre-metering (per RE packet)  The above proposed rates are based on C-IV envelopes. Modifications to the existing custom envelopes may result in changes to the above-mentioned rates.
3	Print Costs related to CalWIN counties are excluded.
4	There are no postage costs included for any of the 58 Counties. Each County will be responsible for filing its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.
5	Per Exhibit U Migration DDI, SOR - DDID 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor." Contractor Assumption from Exhibit U, "A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor." • The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."
6	Each line item above lists costs for the impacted counties. Costs have not been included for the counties that are not listed. There may be a future amendment to add additional counties should they opt in or pending functional design sessions outputs (e.g. Imaging) when new requirements are provided.
7	Production Operations charges related to Managed Workstations is based on a total of 10,444 Managed workstations deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
8	Production Operations charges related to Managed Windows 10 workstation images is based on a total of 10,444 workstations with Windows 10 deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
9	Production Operations charges related to Managed Scanner Maintenance is based on a total of 2,864 Managed scanners that are currently in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed scanners deployed by the 39 Counties in excess of the 2,864 scanners would be funded separately (via the County Purchase process).
10	Production Operations charges related to Managed Lobby Management Operations support is based on a total of 340 Managed devices that are currently in production across the 39 Counties and CalWIN Counties. It is assumed that ongoing Production Operations charges required for additional Managed devices deployed by the 39 Counties and CalWIN Counties in excess of the 340 Managed devices would be funded separately (via the County Purchase process).
11	Production Operations charges related to Service Desk Operations Support is based on a total of 18 Service Desk staff during State Fiscal Years 2018/19 and 2019/20, and a total of 25 Service Desk staff during State Fiscal Year 2020/21 through January 31, 2025.
12	Please refer to the M&O SOW for additional assumptions regarding Production Operations.
13	Assumption removed via Amendment No. 28. <del>The price for Central Print is based on a single vendor—specifically, DXG—for providing Central Print services for the CalSAWS System.</del>

Total Charges - Change Notice 22	Total Charges - Amendment 30	Total Charges - Amendment 28	Total Charges - Amendment 24	Total Charges - Amendment	Increase / (Decrease)
\$ 15,998,430	\$ 16,116,779	\$ 10,477,679	\$ 11,847,897	\$ 11,825,317	\$ 1,391,380
\$ 12,638,924	\$ 12,757,273	\$ 8,112,556	\$ 8,112,556	\$ 8,112,556	\$ 1,142,784
\$ 133,250	\$ 133,250	\$ 133,250	\$ 1,026,679	\$ 1,026,679	\$ -
\$ -	\$ -	\$ -	\$ 476,788	\$ 476,788	\$ -
\$ 739,896	\$ 739,896	\$ 739,896	\$ 739,896	\$ 739,896	\$ -
\$ 1,226,455	\$ 1,226,455	\$ 640,690	\$ 640,690	\$ 618,110	\$ 146,441
\$ 1,259,906	\$ 1,259,906	\$ 851,288	\$ 851,288	\$ 851,288	\$ 102,155
\$ 12,945,076	\$ 12,953,025	\$ 8,432,434	\$ 8,432,434	\$ 12,366,705	\$ 1,577,391
\$ 170,583	\$ 170,583	\$ 116,460	\$ 116,460	\$ 116,460	\$ 13,531
\$ 3,489,054	\$ 3,494,355	\$ 2,361,051	\$ 2,361,051	\$ 2,361,051	\$ (152,675)
\$ 1,106,902	\$ 1,109,549	\$ 749,696	\$ 749,696	\$ 749,696	\$ 215,579
\$ 2,707,420	\$ 2,707,420	\$ 1,829,338	\$ 1,829,338	\$ 1,829,338	\$ (586,375)
\$ 2,115,584	\$ 2,115,584	\$ 1,212,326	\$ 1,212,326	\$ 5,631,808	\$ 151,656
\$ 846,722	\$ 846,722	\$ 485,210	\$ 485,210	\$ -	\$ 60,697
\$ -	\$ -	\$ -	\$ -	\$ -	\$ 6,004
\$ 2,508,811	\$ 2,508,811	\$ 1,678,353	\$ 1,678,353	\$ 1,678,353	\$ 606,724
					\$ 1,262,251
\$ -	\$ -	\$ -	\$ 29,980,592	\$ 29,980,592	\$ -
\$ -	\$ -	\$ -	\$ 14,990,296	\$ 14,990,296	\$ -
\$ -	\$ -	\$ -	\$ 14,990,296	\$ 14,990,296	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ 28,943,507	\$ 29,069,804	\$ 18,910,113	\$ 50,260,923	\$ 54,172,615	\$ 2,968,771

Total Charges - Change Notice 22	Total Charges - Amendment 30
\$ 15,998,430	\$ 16,116,779
\$ 12,945,076	\$ 12,953,025
\$ -	\$ -
\$ 28,943,507	\$ 29,069,804

Increase / (Decrease)
\$ 1,391,380
\$ 1,577,391
\$ -
\$ 2,968,771

Schedule 5  
CalSAWS Maintenance and Operations - Hardware and Software Charges

Hardware and Software Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22 (10/2021 - 5/2022)	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	Extension		Amendment 31 - Total Charges
							SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/2025 (6/2024 - 2/2025)	
Hardware and Software									
Hardware	\$ -	\$ -	\$ -	\$ 2,588,095	\$ 3,366,671	\$ 461,182	\$ 553,403	\$ 11,050	\$ 6,980,401
Schedule 1 - CalSAWS M&O Project (Base)				\$ 2,588,095	\$ 3,366,671	\$ 461,182	\$ 553,403	\$ 11,050	\$ 6,980,401
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -
Software	\$ -	\$ -	\$ -	\$ 23,200,101	\$ 33,007,876	\$ 14,207,970	\$ 17,398,653	\$ 25,711,000	\$ 113,525,600
Schedule 1 - CalSAWS M&O Project (Base)				\$ 23,200,101	\$ 33,007,876	\$ 14,207,970	\$ 17,398,653	\$ 25,711,000	\$ 113,525,600
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 25,788,196	\$ 36,374,546	\$ 14,669,152	\$ 17,952,056	\$ 25,722,050	\$ 120,506,000

Change Notice 22:	\$ -	\$ -	\$ -	\$ 25,788,196	\$ 33,605,255	\$ 12,333,059	\$ 17,952,056	\$ 14,101,509	\$ 103,780,075
Variance:	\$ -	\$ -	\$ -	\$ -	\$ 2,769,291	\$ 2,336,093	\$ -	\$ 11,620,541	\$ 16,725,925

Change Notice 22 - Total Charges	Amendment 30	Increase/ (Decrease)
\$ 3,937,123	\$ 3,937,123	\$ 3,043,278
\$ 3,937,123	\$ 3,937,123	\$ 3,043,278
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 6,498,594	\$ 6,498,594	\$ (6,498,594)
\$ 6,498,594	\$ 6,498,594	\$ (6,498,594)
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 84,726,274	\$ 84,599,977	\$ 28,799,326
\$ 56,790,365	\$ 56,664,067	\$ 56,735,235
\$ 16,768,707	\$ 16,768,707	\$ (16,768,707)
\$ 2,757,873	\$ 2,757,873	\$ (2,757,873)
\$ 8,409,329	\$ 8,409,329	\$ (8,409,329)
\$ 8,618,085	\$ 8,618,085	\$ (8,618,085)
\$ 8,099,914	\$ 8,099,914	\$ (8,099,914)
\$ -	\$ -	\$ -
\$ 76,497	\$ 76,497	\$ (76,497)
\$ 441,674	\$ 441,674	\$ (441,674)
\$ -		\$ -
\$ 103,780,075	\$ 103,653,778	\$ 16,725,925

22/23	23/24	24/25	Amendment
\$2,769,291	\$2,336,093	\$9,094,831	\$14,200,215

Assumptions

1	All Hardware will be purchased outright. No Hardware will be leased.
2	The Consortium will own all Hardware and Software. It is assumed that the Consortium will purchase all Hardware and Software from Proquire LLC, Contractor's affiliate.
3	Hardware and Software items are purchased with one-year manufacturer's support agreements from the date of purchase. Annual renewals of such support agreements are included in the Hardware and Software Charges through State Fiscal Year 2023/24.
4	Hardware and Software Pricing for Schedule 13 - CalSAWS Imaging Project, Schedule 14 - CalSAWS Analytics Cloud Enablement Project, Schedule 15 - CalSAWS Customer Service Center Project are combined under the pricing for Schedule 1 - CalSAWS M&O Project (Base).
5	The detailed information regarding CalSAWS Hardware and Software is captured in the living document "CalSAWS M&O Schedule Baseline" maintained on the CalSAWS SharePoint. The budget for Hardware and Software required for delivering scope of CalSAWS M&O Project is reflected in Schedule 5 of the Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS Maintenance and Operations ("M&O") Project) to Exhibit X.

Hardware and Software Line Items	FFY 2019	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	Extension		Amendment 31 - Total Charges
							FFY 2024	FFY 2025	
Hardware and Software									
Hardware	\$ -	\$ -	\$ -	\$ 3,145,615	\$ 3,686,047	\$ (7,704)	\$ 151,775	\$ 4,668	\$ 6,980,401
Schedule 1 - CalSAWS M&O Project (Base)				\$ 3,145,615	\$ 3,686,047	\$ (7,704)	\$ 151,775	\$ 4,668	\$ 6,980,401
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -			\$ -
Software	\$ -	\$ -	\$ -	\$ 25,869,517	\$ 33,020,470	\$ 11,517,564	\$ 23,785,353	\$ 19,332,698	\$ 113,525,602
Schedule 1 - CalSAWS M&O Project (Base)				\$ 25,869,517	\$ 33,020,470	\$ 11,517,564	\$ 23,785,353	\$ 19,332,698	\$ 113,525,602
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -			\$ -
Schedule 14 - CalSAWS Analytics Cloud Enablement Project				\$ -	\$ -	\$ -			\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 29,015,132	\$ 36,706,517	\$ 11,509,859	\$ 23,937,128	\$ 19,337,367	\$ 120,506,003

Change Notice 22:	\$ -	\$ -	\$ -	\$ 29,015,132	\$ 33,937,226	\$ 9,084,080	\$ 21,402,734	\$ 10,340,904	\$ 103,780,076
Variance:	\$ -	\$ -	\$ -	\$ -	\$ 2,769,291	\$ 2,425,779	\$ 2,534,394	\$ 8,996,463	\$ 16,725,927

\$ 2 \$0

**Schedule 6**  
**CalSAWS Maintenance and Operations - Facilities Charges**

Facility Line Items	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		Amendment 31 - Total Charges	Amendment 30 - Total Charges	Increase/ (Decrease)
						SFY 2023/24 (7 Months)	SFY 2024/25 (8 Months)			
<b>Central Facilities</b>										
North - Project Office/Application Development Facility (Suites 150 and 175 - Base) <sup>1</sup>	\$ -	\$ -	\$ 1,151,574	\$ 1,760,032	\$ 747,106	\$ -	\$ -	\$ 3,658,712	\$ 3,658,712	\$ -
North - Central Repair Warehouse (Rancho Cordova, CA)	\$ -	\$ -	\$ 123,507	\$ 187,429	\$ 79,188	\$ 110,863	\$ 128,473	\$ 629,461	\$ 581,283	\$ 48,178
North - Service Desk Facilities (Roseville, CA)	\$ -	\$ -	\$ 75,424	\$ 114,460	\$ -	\$ -	\$ -	\$ 189,884	\$ 354,981	\$ (165,097)
South - Project Office (Suite 300, Norwalk, CA) <sup>2</sup>	\$ -	\$ -	\$ 2,498,734	\$ 3,880,514	\$ 1,649,610	\$ -	\$ -	\$ 8,028,858	\$ 8,028,858	\$ -
										\$ -
										\$ -
<b>Total CalSAWS Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 3,849,239</b>	<b>\$ 5,942,435</b>	<b>\$ 2,475,904</b>	<b>\$ 110,863</b>	<b>\$ 128,473</b>	<b>\$ 12,506,915</b>	<b>\$ 12,623,834</b>	<b>\$ (116,920)</b>

Facility Line Items	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	Amendment 31 - Total Charges	Amendment 30 - Total Charges	Increase/ (Decrease)
<b>Central Facilities</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 5,334,848</b>	<b>\$ 5,942,369</b>	<b>\$ 990,362</b>	<b>\$ 133,175</b>	<b>\$ 106,161</b>	<b>\$ 12,506,914</b>	<b>\$ 12,623,834</b>	<b>\$ (116,920)</b>
<b>Total CalSAWS Facilities Charges</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 5,334,848</b>	<b>\$ 5,942,369</b>	<b>\$ 990,362</b>	<b>\$ 133,175</b>	<b>\$ 106,161</b>	<b>\$ 12,506,914</b>	<b>\$ 12,623,834</b>	<b>\$ (116,920)</b>

**Assumptions**

1	Facilities charges broken down as 53% for Lease of the Facility and 47% for operating expenses
2	Facilities charges broken down as 32% for Lease of the Facility and 68% for operating expenses
3	Central Repair Warehouse ends in January 2025
4	Service Desk Facilities ends in May 31, 2023
5	

AM 30 SFY 2024/25 (5 Months)
\$ -
\$ 80,296
\$ 49,036
\$ -
\$ -
\$ -
\$ 129,331

FFY 2025
\$ 77,598
\$ 77,598

\$ 16,059.17  
\$ 9,807.11



**Schedule 7**  
**CalSAWS Maintenance and Operations - Hourly Rate Card**

Description	Hourly Rate
CalSAWS M&E (October 2021 through October 2023)	\$ 158.27
CalSAWS M&O (October 2021 through October 2023)	\$ 148.00

Month	LRS Rate	C-IV Rate	C-IV Monthly				
			LRS Monthly M&E Hours	App Maint/M&E		Total C-IV App Maint/M&E Price	Avg Hourly Rate
				Hours (Additional)	Total LRS M&E Price		
Oct-21	\$ 121	\$ 187	8,000	7,075	\$ 968,000	\$ 1,323,025	\$ 151.98
Nov-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Dec-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jan-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Feb-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Mar-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Apr-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
May-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jun-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Jul-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Aug-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Sep-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Oct-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Nov-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Dec-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jan-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Feb-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Mar-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Apr-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
May-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jun-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Jul-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Aug-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Sep-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Oct-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
			200,000	176,875	\$ 25,640,000	\$ 34,009,525	\$ 158.27
CalSAWS M&E Rate from Oct 2021 to Oct 2023			\$ 158.27				

## CalSAWS Maintenance and Operations - Change Order Hourly Rate Card

[illegible]